



## *The Last Goodbye*: Frequently Asked Questions

How long does *The Last Goodbye* virtual reality (VR) experience take?

The experience takes about 20 minutes.

Can I reserve a timeslot in advance?

Yes, you can reserve advance timeslots online at [mjhnyc.org/ic](http://mjhnyc.org/ic). There is a \$5 fee to reserve your spot in advance.

Is the VR experience included in General Admission?

Yes, if there are available walk-up times the day you visit. If you want to reserve in advance, it costs \$5 per timeslot plus the price of general admission. (Reserve in advance at [mjhnyc.org/ic](http://mjhnyc.org/ic).)

On days or hours when General Admission is free, do I still need to pay for an advance timeslot?

There is always a \$5 fee for advance timeslots. Walk-up timeslots may be available if you prefer not to pay for an advance timeslot.

How many people can do the VR experience at once?

The experience is limited to one person at a time. There is no sharing a timeslot; once the headset is removed, the experience ends.

Are there any health concerns when it comes to the VR experience?

You may feel disoriented, and if standing for a long period of time is difficult, the experience may not be one for you. We can offer a chair for visitors to sit in during the virtual reality experience, but sitting may limit your ability to get the true sense of *The Last Goodbye*.

Do I have to stand for the entire length of the VR experience?

It's recommended you stand for the entire time in order to fully immerse yourself in the virtual reality.

Is there a special day for members?

Member Days with advance timeslots just for members will be offered throughout the period that *The Last Goodbye* is on view.

Do I have to come early for my appointment?

Please arrive 15 minutes early.

What time is the last VR experience of the day?

That depends on the day of the week as well as events occurring at the Museum. In general, the last VR experience is 30 minutes before closing.

Where do I check in for the VR experience?

Please come to the Ann & Abe Oster Welcome Desk in the main lobby to check in, then head to the Irving Schneider Family Gallery on the 3<sup>rd</sup> floor. *The Last Goodbye* is in the last section of the *In Confidence* installation.